

TERMS AND CONDITIONS

NAYSWAN NETWORK AND DATA SOLUTION

General Agreement

By applying for and using the services of **NAYSWAN NETWORK AND DATA SOLUTION**, you agree to be bound by these Terms and Conditions.

Installation Policy

- Installation is **FREE OF CHARGE**.
- A **One (1) Month Advance Payment** is required prior to service activation.

Billing and Payment

- Payments are due **every 15th or 30th of the month**, depending on your billing schedule.
- There is **NO PENALTY for delayed payments**.
- However, unpaid accounts may be subject to **service disconnection**.

Disconnection and Equipment Policy

- Accounts with unpaid balances may be disconnected.
- If payment is not settled within **ten (10) days after disconnection**, the company reserves the right to:
 - **Pull out the modem and installed equipment**

Reconnection Policy

- To restore service, the customer must **settle the full outstanding balance**.
- Reinstallation may be required depending on the condition of the service.

Relocation of Service

- Transfer of installation to a new address is allowed.
- A **₱500 service fee** will be charged for relocation.
- Relocation is subject to service availability in the new location.

No Lock-in Period

- There is **NO LOCK-IN PERIOD**.
- Customers may discontinue the service at any time, provided all balances are fully paid.

Equipment Responsibility

- All equipment (e.g., modem) remains the property of **NAYSWAN NETWORK AND DATA SOLUTION**.
- Customers are responsible for proper use and safekeeping.
- Lost, damaged, or unreturned equipment may be charged accordingly.

Service Availability

- Internet service may be affected by maintenance, upgrades, or unforeseen technical issues.
- The company is not liable for temporary service interruptions beyond its control.

Changes to Terms

NAYSWAN NETWORK AND DATA SOLUTION reserves the right to update or modify these Terms and Conditions at any time. Updates will be posted on this website.

Acceptance

By using our services, you confirm that you have read, understood, and agreed to these Terms and Conditions.

Contact Information

For inquiries and support:

- **Email:** nayswannetwork@gmail.com
- **Contact No.:** 09082856907